

The exterior door release handle sticks	Refer to the Pinpoint Test	GO to Pinpoint Test D
The interior door release handle sticks	Refer to the Pinpoint Test	GO to Pinpoint Test E
The manual interior lock rod inoperative does not lock/unlock the door latch	Bent or binding lock rod Door latch	OPERATE the door lock rod manually while observing the door lock rod for any binding or if the rod is bent. If the rod is bent or damaged, REPAIR as necessary. If the rod is OK, INSTALL a new door latch. REFER to: Front Door Latch . REFER to: Rear Door Latch - SuperCrew .
Squeak-rattle-chucking noise from door	Refer to the Pinpoint Test	GO to Pinpoint Test F
The manual door lock cylinder is inoperative	Refer to the Pinpoint Test	GO to Pinpoint Test G
The ignition lock cylinder cannot be returned to OFF	Refer to the Pinpoint Test	REFER to: Steering Wheel and Column Electrical Components .
The ignition lock cylinder is difficult to turn	Refer to the Pinpoint Test	GO to Pinpoint Test H
The key is hard to insert into the ignition lock cylinder	Refer to the Pinpoint Test	GO to Pinpoint Test H

DIAGNOSIS AND TESTING > LOCKS, LATCHES AND ENTRY SYSTEMS > SYMPTOM CHARTS > SYMPTOM CHART: HANDLES, LOCKS, LATCHES AND ENTRY SYSTEMS - ELECTRICAL

Diagnostics in this article assume a certain skill level and knowledge of Ford-specific diagnostic practices. REFER to: Diagnostic Methods .

Condition	Possible Sources	Actions
All door locks are inoperative	Refer to the Pinpoint Test	GO to Pinpoint Test I
A single or more than one door lock is inoperative	Refer to the Pinpoint Test	GO to Pinpoint Test J
The door locks operate only one way	Refer to the Pinpoint Test	GO to Pinpoint Test K
All door locks are inoperative from one door lock control switch	Refer to the Pinpoint Test	GO to Pinpoint Test L
The tailgate lock is inoperative	Refer to the Pinpoint Test	GO to Pinpoint Test M
The tailgate latch release is inoperative	Refer to the Pinpoint Test	GO to Pinpoint Test N